



90-day password reset guidance

Please see the following guide relating to the new security update for the 90-day password reset.

User: Abbott@example.com

Password near expiry

Welcome Kevin Abbott to your account for Jessica Abbott



Optionally users can click the Update Password link and be taken to the password section of the account information page.



Password expired

S	ystem Notification - 2	26 April 2024 : 14:45:2	.8
Error Code (60)	Login Failure		
Location	Login Panel		
Description	The password for this account ha	s expired - please use the link below to	reset your password.
Action	Click on the link below to reset yo Reset Password	our password.	
Help Using WisePay ** NEW **	Terms and Conditions	Updated Privacy Policy	Cookie Information
P	Powered by WisePay Software Services	- Copyright © WisePay Software Service	5

Reset password link will take users through the standard flow for resetting the password.

Password reset

Confirmation of	No, do not change my password
Password Change	O Yes, change my password
Enter your New	Enter your New Password
Password	
Confirm your New Password	Re-enter your New Password

Save Account Details

New logic:

- Password length to min 12 characters
- Can't reuse last set password

Password		
Confirmation of Password Change	 No, do not change my password Yes, change my password 	
Enter your New Password	•	•
	Password must be at least 12 characters	

Password	
	Password cannot be the same as the existing password. Please choose a new password.
Confirmation of Password Change	 No, do not change my password Yes, change my password
Enter your New Password	Enter your New Password
Confirm your New Password	Re-enter your New Password

We recommend using a password exclusive to this account. It's a good practice to refresh your password every 2-3 months, ensuring your accounts stay secure. Create a strong password by incorporating a mix of uppercase and lowercase letters along with numbers.

Save Account Details

Password

	Changes have been saved.
Confirmation of Password Change	 No, do not change my password Yes, change my password
Enter your New Password	Enter your New Password
Confirm your New Password	Re-enter your New Password

stay secure. Create a strong password by incorporating a mix of uppercase and lowercase letters along with numbers.

Save Account Details