Welcome to your BehaviourWatch user highlights!

As part of our commitment to ensuring that you have the best user experience with our BehaviourWatch or SchoolPod solution, we have introduced this regular support newsletter. It will keep you informed with any development updates, new resources and quick tips to ensure you get the most out of our products.
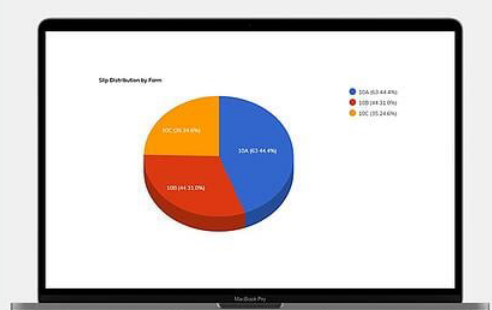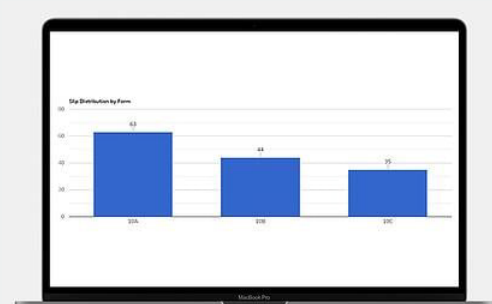
Did you know?

Text Messages & Emails

Slips in the BehaviourWatch system can help you to send notifications to parents and carers by simply recording data on the system. This functionality can be useful when recording detentions or accident information to send an instant text or email notification to the priority 1 parent to keep them fully informed. Please note, text messages are charged at 4p per message.

Group Report

The Group Report provides a great way of breaking down behaviour data allowing you to produce both high level and detailed analysis of the information recorded within your slips. The Group Report display allows you to switch the view between a Pie Chart and a Bar Chart by adjusting the Show As drop down, you are also able to adjust the category the data is presented by, for example by Form or Year Group by selecting from the By drop down.
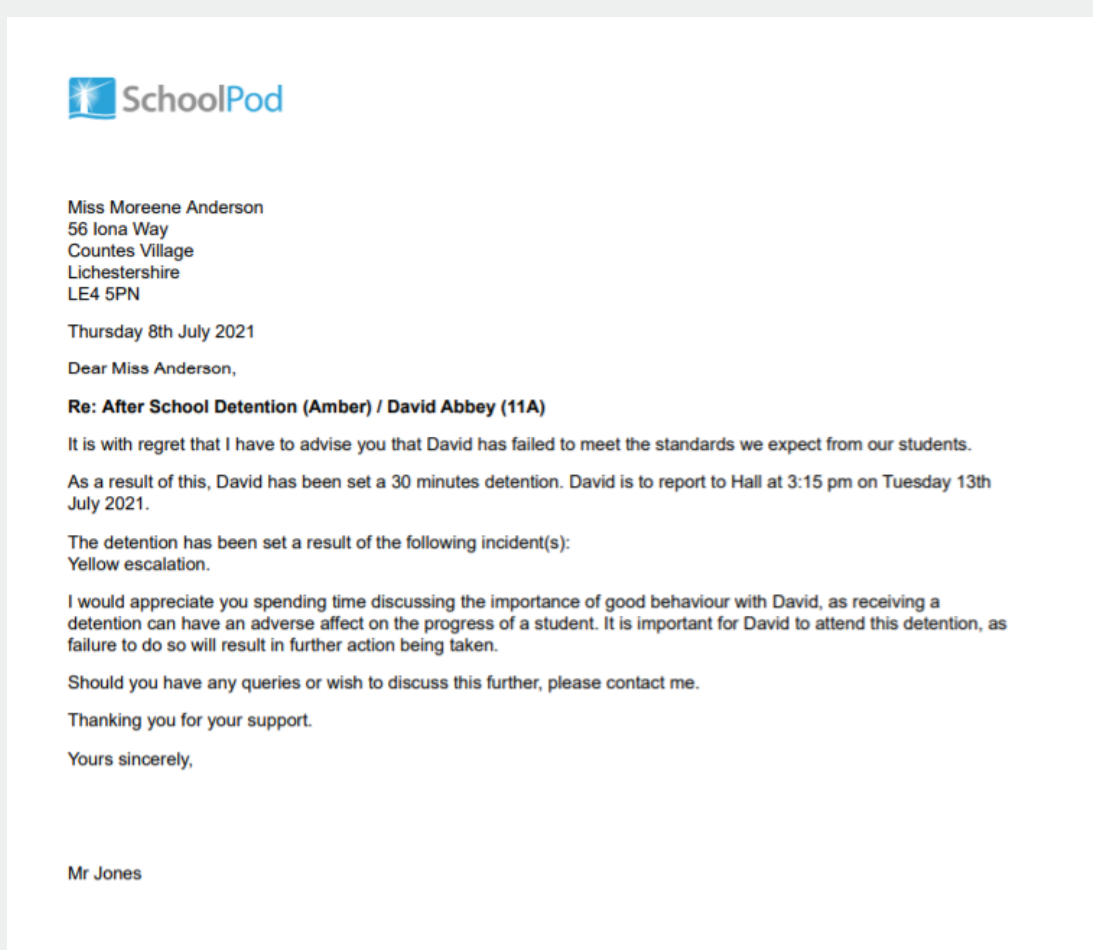
These filters can be combined with the options within the Filters page allowing for in-depth information. A further option is the ability to use the Compare Mode to see a comparison of data side by side. For example, filtering Last Academic Year against This Academic Year to show slip totals over time.

Letters

Did you know that letters can be set up based on your existing templates and that we can help set up an example template if you need help on formatting or style? Letters is an advanced mail merge tool to streamline school processes for contacting parents. Letters can be set up to work alongside your slip setup or to be generated as and when is needed. For example, to produce a Certificate for a subject, or to notify parents of attendance issues.

Example Letter

SchoolPod

Miss Moreene Anderson
56 Iona Way
Countes Village
Lichestershire
LE4 5PN

Thursday 8th July 2021

Dear Miss Anderson,

Re: After School Detention (Amber) / David Abbey (11A)

It is with regret that I have to advise you that David has failed to meet the standards we expect from our students.

As a result of this, David has been set a 30 minutes detention. David is to report to Hall at 3:15 pm on Tuesday 13th July 2021.

The detention has been set a result of the following incident(s):
Yellow escalation.

I would appreciate you spending time discussing the importance of good behaviour with David, as receiving a detention can have an adverse affect on the progress of a student. It is important for David to attend this detention, as failure to do so will result in further action being taken.

Should you have any queries or wish to discuss this further, please contact me.

Thanking you for your support.

Yours sincerely,

Mr Jones

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A Word From Karen!

We are currently running monthly focus group sessions. This is a chance to meet the product managers and discuss your feedback. The next sessions will be in September. If you are interested in attending **please contact Karen.**

Previous Copies

If you are interested in re-visiting our previous editions of User Highlights, please visit our dedicated webpage now:

View Previous User Highlights

Professional Services

If you are interested in learning more about the system and looking for ways to improve your set up you may be interested in one of our Professional Service Bundles. By being flexible they can be adapted to your needs. Being conducted virtually, they can have as many people as needed.

Professional Services Bundle

Support Links

For more information, tips and tricks have a look at the Help Centre within BehaviourWatch, or contact the support team

Visit Our Help Centre   **Contact Our Support Team**   **Visit Our Support Website**