

HOW DOES GROUPCALL XPORTER SUPPORT YOUR GDPR COMPLIANCE?



Groupcall Xporter safely handles around 7.5 million student records every day and securely implements data sharing from your MIS to over 100 partner, Local Authority and Multi-Academy Trust organisations in alignment with data sharing agreements that are in place.

How do I visualise and control my data feeds

Groupcall's free Xporter Transparency Portal **visualises your data flows** and data areas that are in place for your school or Trust and reports on them. It shows you **exactly where an individual person's data is being sent**. Using the portal, you can report on all the data transfer activities that Xporter undertakes for you as part of your wider GDPR compliance.

For data feeds that use Xporter on Demand, you can **include or exclude individuals** from each data feed and select **opt-in or opt-out sharing**. This means you can control which students, staff or parents to share with another system, even if it's just one student. For data feeds using Xporter Bespoke, we can enable this functionality on a per-partner basis where that functionality is requested by the partner.

How does Groupcall read from my MIS and what do you access?

Xporter accesses your MIS using only the access you grant to it, which might be a username and password, or might be a screen in your web MIS that you authorise Xporter access from.

For Xporter Bespoke, each data extract requires a data sharing agreement and is developed so that the **data sharing agreement is the specification**. We encrypt these data extract instructions individually on each Xporter installation to **prevent unauthorised modification**.

Xporter on Demand (XoD) works slightly differently, but follows the same **minimum data principles**. Because XoD is a single data feed for your school, the data extraction will include the total data areas that you have authorised for all your XoD partners. Commonly accessed data areas are proactively read from your MIS and securely cached by XoD for best performance while other less frequently used data areas are only accessed in your MIS when they are specifically needed. Xporter on Demand will soon begin to **dynamically adjust extraction** based on the authorisations for your school, further refining our proactive caching to meet each individual customer's needs.

Does Groupcall store our personal data?

If you are using Xporter Bespoke then data is typically transmitted directly from your Xporter installation securely to the recipient service and doesn't pass through Groupcall servers at all. Xporter will soon start to **AES encrypt working files on-disk** to ensure maximum protection even on your own school servers.

If your MAT or Local Authority uses XVault then data within the scope of your data sharing agreement will be transferred through Groupcall platforms and will be securely cached while the transfer completes.

If you use Xporter on Demand (XoD) and have at least one authorised data sharing partner then XoD will **proactively cache** a limited set of data based on the data areas you've authorised. This cache is **AES encrypted with a unique key** before leaving your school. Expired cache data is securely erased automatically after 30 days, or sooner by request. Caches are refreshed daily, or on demand if required.

Personal data rights

The Xporter service doesn't hold any additional personal data other than that already contained in your MIS, sent to your partners, or in the process of being written back to your MIS. In fulfilling any **Subject Access Requests** or **Right to be Forgotten**, Xporter will automatically follow whatever actions you choose to make within your MIS, typically within **24 hours** of those changes being made – or sooner if you manually refresh data.

Free transparency portal

Visualise data flows

Locate data for an individual

Geographic data location

Exclude individual persons

Opt-in and opt-out sharing

Dynamic MIS field extraction

Tamper resistant

On-disk encryption

Secure data transmission

Data sharing agreements

Usage-driven caching

AES encrypted at rest